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Send and Receive Windows Live Hotmail emails from a Mail Client

This solution article describes how to set up your Windows Live Hotmail POP3 account in an email client to send and receive emails.

Here's the information to configure your account on your preferred e-mail client:

- POP3 Server: **pop3.live.com (port 995)**

- SMTP Server: **smtp.live.com (port 25)**

Note: If port 25 has been blocked in your network or by your ISP, you can set SMTP port to **587 with TLS or SSL Encryption** depending on the client in use

Please make sure to check the box that indicates that your **outgoing server requires authentication** (in most e-mail clients, this is not checked by default).

- Username: your full e-mail address

- Password: your Windows Live ID password

Also, our POP3 service requires that you use **Secure Sockets Layer (SSL)** with the POP and SMTP connection and use **SMTP authentication**. This is to ensure that your e-mail address and password are not subject to tampering.

IMPORTANT NOTE -

Please ensure that the option "Always leave a copy of the message on the server" is selected if you do not wish the emails to be deleted from your inbox permanently after downloading to your mail program. In case you accidentally set up POP3 to delete emails after reading on the server, Hotmail has a feature to prevent losing the emails due to an incorrect setting.

a) The first time that Hotmail receives a POP3 instruction from mail server, Hotmail will not delete the messages. Instead, Hotmail will move the emails that were successfully downloaded by the client into a POP folder and out of the Inbox. The POP folder will be available in the Folders list.

b) Hotmail will keep the emails in the POP folder until the user logs into the Hotmail Web interface and confirms whether Hotmail should respect or ignore the POP3 DELETE command.

Note – This setting is not mail program specific and would apply to all the mail clients/programs that the customer may use. By default this setting is set not to respect the delete command from the mail programs.

Follow these steps to confirm your POP3 client settings:

1. Go to **Options - More options**.

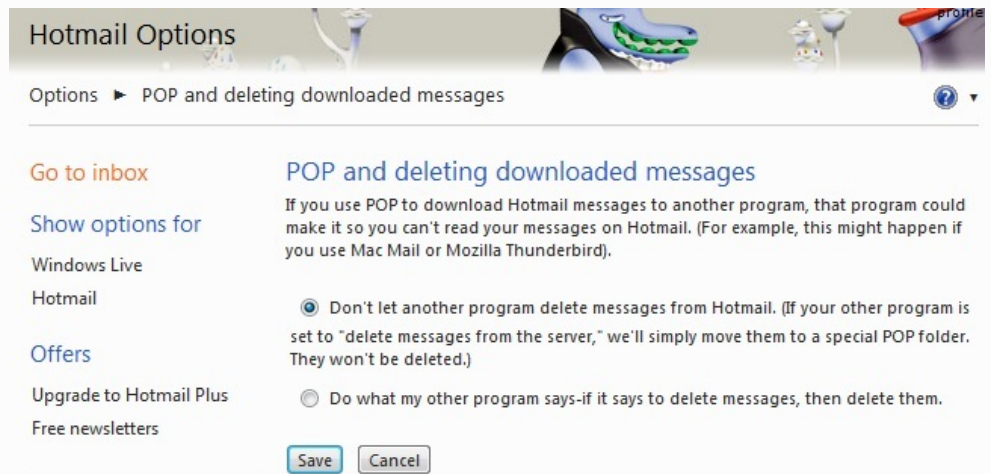
Was this helpful?

Yes

No

21287 of 37080 people found this solution helpful.

2. Under **Managing Your Account** select **Pop and deleting downloaded messages**
3. Confirm the POP3 setting option that works for you. Click **Save**. Hotmail will respect your choice.



The screenshot shows the 'Hotmail Options' page. At the top, there's a navigation bar with 'Options' and a dropdown arrow. Below it, the selected option is 'POP and deleting downloaded messages'. On the left side, there's a sidebar with links: 'Go to inbox', 'Show options for' (with sub-links for 'Windows Live' and 'Hotmail'), 'Offers', 'Upgrade to Hotmail Plus', and 'Free newsletters'. The main content area is titled 'POP and deleting downloaded messages' and contains a warning: 'If you use POP to download Hotmail messages to another program, that program could make it so you can't read your messages on Hotmail. (For example, this might happen if you use Mac Mail or Mozilla Thunderbird).' Below this, there are two radio button options: 'Don't let another program delete messages from Hotmail. (If your other program is set to "delete messages from the server," we'll simply move them to a special POP folder. They won't be deleted.)' which is selected, and 'Do what my other program says-if it says to delete messages, then delete them.' At the bottom right of the main content area are 'Save' and 'Cancel' buttons.

For instruction on how to add your e-mail account to Microsoft Outlook Express, click [here](#).

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